****PLEASE READ THIS LETTER THANK YOU****

Dear Member

Re: Basildon Community Transport Services 2026-2027

Welcome to Basildon Community Transport Services. All journeys are subject to a driver and vehicle being available. Our drivers have been DBS checked and references taken up.

Bookings must be made as soon as possible, a **Minimum** of five working days in advance.

Should you wish to
travel with another person, they need to be registered with the scheme. Please contact the office for an additional form.

Contribution to your journey will be 60p per mile, minimum £6.60 per single journey.

Valid concessionary bus passes are now acceptable if you are travelling on our minibuses. Please show valid concessionary bus pass on every journey.

Membership is now £25.00 for Oct 26 to Oct 27 this is an increase due to our increased operating costs.

Do not forget – you can use the service for shopping, doctors, dentist, chiropodist, opticians, social centres, and clubs, visiting family, friends, hospital visiting, hairdressers to name but a few.

Due to the high demand on our services and maintenance of our ageing fleet we may not be able to give you all the journeys you require but we will do the best we can and inform you of any cancellations, also please be aware that our drivers can be up to15 minutes early or late for your journey so please allow extra time if you have an appointment.

We have a range of Manual Wheelchairs available to hire for up to 6 Weeks, £85.00 deposit. We also have Walkers and Zimmer Frames available please call for more information.
This service is available to any residents of the Basildon District.
Mobile toenail cutting service available from £20.00 per cut blood thinners £25.00

If you require any further assistance, please contact the office on **01268 465858.**
****Please note, we do not send a confirmation letter****

With kind regards

Basildon Community Transport Service